

Public Awareness - Damage Prevention

Village of Harrisonburg Natural Gas System

The Village of Harrisonburg owns and operates a natural gas distribution system in and around the Village. The gas system consists of an underground network of pipelines throughout the Town and the surrounding area. The purpose of the gas system is to provide a reliable and safe economical source of energy for heating purposes to the homes and businesses adjacent to the underground gas pipelines. The pipeline system has the capacity to reliably deliver natural gas to the customers.

The hazards of natural gas are it is odorless, colorless, tasteless, lighter than air, and can ignite and/or explode with tremendous force when mixed with the right amount of air.

Prevention measures taken by the Village of Harrisonburg include:

- Adding odorant to the gas to give it that distinctive smell, similar to rotten eggs, to warn us of its presence
- Testing the odorant level each calendar quarter
- Performing annual gas leakage surveys
- Conducting periodic pipeline patrols

The following are signs that may indicate a gas leak:

1. A hissing or roaring sound (caused by escaping gas)
2. A patch of dead or discolored vegetation in an otherwise green setting along a pipeline route
3. Blowing dirt, grass, or leaves near a pipeline
4. Continuous bubbling in wet, flooded areas
5. A "gas" smell

Anyone who may smell this odor or notice any unusual conditions on or near gas mains, vents, service lines, meter sets, or especially inside of a building should call the Town immediately. If you smell a strong gas odor inside a building, notify everyone in the building to leave. Do not operate any switches or use the phone. Go to a safe distance away and upwind of the gas smell and call the Village of Harrisonburg. With any gas leak - protect life first, then property, then notify the Village of Harrisonburg.

Pipeline markers are maintained to inform the public of the gas line location. State and federal laws require excavators to notify LA One-Call 48 hours before digging. If any excavation is planned you must notify LA One-Call which will notify the Village of Harrisonburg to locate the gas lines. The Village of Harrisonburg maintains membership in the LA One-Call program.

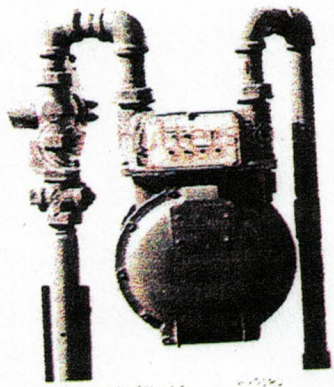
To obtain additional information or report a gas related issue, call the Village of Harrisonburg. The Village of Harrisonburg phone numbers are 318-744-5794 or 318-744-5411 (Catahoula Parish Sheriff's Office). The LA One-Call Center phone number is 811. This information and the pipeline signs are provided as public awareness and damage prevention awareness notices.

I HEREBY HAVE RECEIVED & COMPLETELY UNDERSTAND ALL SUBJECT MATTER OF THIS PUBLIC AWARENESS/DAMAGE PREVENTION NOTICE:

SIGNATURE & TITLE: _____ ***Please return this to us!!!! Very important!**

DATE: _____

Maintaining Natural Gas Lines Know Your Responsibility We are required under federal and state regulations to maintain natural gas service lines up to and including the natural gas meter. Beyond the meter, the maintenance of any piping is the responsibility of the customer or property owner. Sometimes, a customer's piping may be underground. If customers do not maintain their underground natural gas lines, the piping may corrode and leak, causing a potential safety hazard. This natural-gas piping should be periodically inspected for leaks, and if metal, the pipes should also be inspected for corrosion.



CUSTOMER RESPONSIBILITY
STARTS HERE. (WHERE YOUR
PIPING CONNECTS TO PIPING
SUPPLIED BY US COMING FROM
METER)